



# **434C1A MANAGEMENT PRINCIPLES AND BUSINESS ETHICS**

**FIRST SEMESTER** 

**QUESTION BANK** 



# MANAGEMENT PRINCIPLES AND BUSINESS ETHICS (MPBE) QUESTION BANK

#### **UNIT I: INTRODUCTION TO MANAGEMENT**

(Nature of Management, Foundations, Functions, Skills, Evolution of Management Thought, Tasks of Professional Manager, Organizational Culture, Environment, Systems Approach, Levels of Management, Disaster Management)

# A. One Mark Questions

- 1. Define management.
- 2. What is meant by managerial functions?
- 3. Who is a professional manager?
- 4. What are management skills?
- 5. What is organizational culture?
- 6. Define systems approach to management.
- 7. What is the environment of management?
- 8. Mention any one level of management.
- 9. What is disaster management?
- 10. Name any one classical management thinker.

- 1. Explain the nature of management.
- 2. Discuss the basic concepts and foundations of management.
- 3. Explain the managerial functions.
- 4. Describe various management skills.
- 5. Explain the evolution of management thought.



- 6. Discuss the tasks of a professional manager.
- 7. Explain organizational culture and its importance.
- 8. Describe the systems approach to management.
- 9. Explain different levels of management.
- 10. Discuss the role of management in disaster management.

## C. Ten Mark Questions (10 × 10)

- 1. Define management and explain its nature and importance.
- 2. Explain the functions of management in detail.
- Discuss the evolution of management thought with contributions of major thinkers.
- 4. Explain the role and responsibilities of a professional manager.
- 5. Analyze management skills required at different levels of management.
- 6. Discuss organizational culture and its impact on managerial effectiveness.
- 7. Explain the systems approach to management with a suitable diagram.
- 8. Describe the relationship between management and environment.
- 9. Discuss levels of management and their functions.
- 10. Examine the importance of disaster management in organizations.



#### **UNIT II: PLANNING & DECISION MAKING**

(Planning Process, Scope and Limitations, Short & Long-Term Planning, Flexibility, Sound Plan, MBO, Strategic Management Process, Decision Making Techniques, Business Models)

## A. One Mark Questions

- 1. Define planning.
- 2. What is decision making?
- 3. What is MBO?
- 4. Define strategic management.
- 5. What is a business model?
- 6. What is short-term planning?
- 7. What is flexibility in planning?
- 8. What is a sound plan?
- 9. What is forecasting?
- 10. Name any one decision making technique.

- 1. Explain the steps in the planning process.
- 2. Discuss the scope and limitations of planning.
- 3. Differentiate between short-term and long-term planning.
- 4. Explain flexibility in planning.
- 5. Describe the characteristics of a sound plan.
- 6. Explain the concept of Management by Objectives (MBO).
- 7. Discuss the strategic management process.
- 8. Explain the decision-making process.



- 9. Describe various decision-making techniques.
- 10. Explain the importance of business models.

## C. Ten Mark Questions

- 1. Explain planning as a fundamental managerial function.
- 2. Discuss the planning process with suitable examples.
- 3. Explain MBO in detail with advantages and limitations.
- 4. Analyze strategic management process in detail.
- 5. Explain decision making process and techniques.
- 6. Discuss the role of planning in organizational success.
- 7. Examine the limitations of planning and suggest remedies.
- 8. Compare strategic planning and operational planning.
- 9. Discuss business models with suitable examples.
- 10. Evaluate planning and decision making in modern organizations.

## **UNIT III: ORGANIZING, CHANGE AND INNOVATION**

(Organization Structure & Design, Authority, Delegation, Decentralization, Coordination, Trends, Technology Impact, Structures, Formal & Informal Organization, Span of Control, Managing Change & Innovation)

#### A. One Mark Questions

- 1. Define organizing.
- 2. What is authority?
- 3. What is delegation?
- 4. Define decentralization.



- 5. What is span of control?
- 6. What is coordination?
- 7. What is mechanistic structure?
- 8. What is informal organization?
- 9. What is organizational change?
- 10. Define innovation.

## **B. Five Mark Questions**

- 1. Explain the concept of organizing.
- 2. Discuss organization structure and design.
- 3. Explain authority relationships in an organization.
- 4. Discuss delegation of authority.
- 5. Explain decentralization and its importance.
- 6. Describe interdepartmental coordination.
- 7. Explain formal and informal organizations.
- 8. Discuss span of control.
- 9. Explain impact of technology on organizational design.
- 10. Discuss managing change and innovation.

## C. Ten Mark Questions

- 1. Explain organizing as a managerial function.
- 2. Discuss organization structure and design in detail.
- 3. Analyze authority, delegation and decentralization.
- 4. Explain coordination and its importance in management.
- 5. Compare mechanistic and adaptive organizational structures.
- 6. Discuss formal and informal organizations with examples.



- 7. Examine span of control and its implications.
- 8. Analyze emerging trends in corporate structure and culture.
- 9. Explain the impact of technology on organizational design.
- 10. Discuss managing change and innovation in organizations.

#### **UNIT IV: LEADERSHIP AND CONTROL**

(Leadership Approaches, Communication, Control Process, Performance Standards, Measurement, Remedial Action, Integrated Control System, MBE)

## A. One Mark Questions

- 1. Define leadership.
- 2. What is communication?
- 3. Define control.
- 4. What is performance standard?
- 5. What is MBE?
- 6. What is feedback?
- 7. What is remedial action?
- 8. What is integrated control system?
- 9. Who is a leader?
- 10. What is performance measurement?

- 1. Explain the concept of leadership.
- 2. Discuss approaches to leadership.
- 3. Explain communication process.



- 4. Describe the control process.
- 5. Explain performance standards.
- 6. Discuss measurement of performance.
- 7. Explain remedial action in control.
- 8. Describe control at different management levels.
- 9. Explain management by exception.
- 10. Discuss leadership and control relationship.

## C. Ten Mark Questions

- 1. Explain leadership and its importance in management.
- 2. Discuss various leadership approaches.
- 3. Explain communication process with a diagram.
- 4. Describe the control process in detail.
- 5. Explain application of control at different levels of management.
- 6. Discuss measurement of performance and standards.
- 7. Explain integrated control system.
- 8. Analyze management by exception.
- 9. Evaluate leadership effectiveness in organizations.
- 10. Examine the role of control in achieving organizational goals.



#### **UNIT V: BUSINESS ETHICS**

(Importance of Ethics, Ethical Issues & Dilemmas, Ethical Decision Making, Ethical Leadership, Ethics Audit, CSR Models)

## A. One Mark Questions

- 1. Define business ethics.
- 2. What is ethical dilemma?
- 3. Define CSR.
- 4. What is ethics audit?
- 5. What is ethical leadership?
- 6. What are values?
- 7. What is corporate governance?
- 8. Define social responsibility.
- 9. What is code of ethics?
- 10. What is sustainability?

- 1. Explain the importance of business ethics.
- 2. Discuss ethical issues in business.
- 3. Explain ethical dilemmas with examples.
- 4. Discuss ethical decision-making process.
- 5. Explain ethical leadership.
- 6. Discuss ethics audit.
- 7. Explain CSR and its importance.
- 8. Discuss various CSR models.
- 9. Explain role of ethics in management.



10. Discuss challenges in implementing business ethics.

# **C. Ten Mark Questions**

- 1. Explain business ethics and its importance in modern business.
- 2. Discuss ethical issues and dilemmas faced by organizations.
- 3. Explain ethical decision-making models.
- 4. Discuss ethical leadership and its impact on organizations.
- 5. Explain ethics audit in detail.
- 6. Analyze corporate social responsibility with suitable models.
- 7. Discuss relationship between business ethics and CSR.
- 8. Evaluate ethical practices in Indian organizations.
- 9. Examine challenges in implementing ethical standards.
- 10. Critically analyse business ethics as a strategic tool.